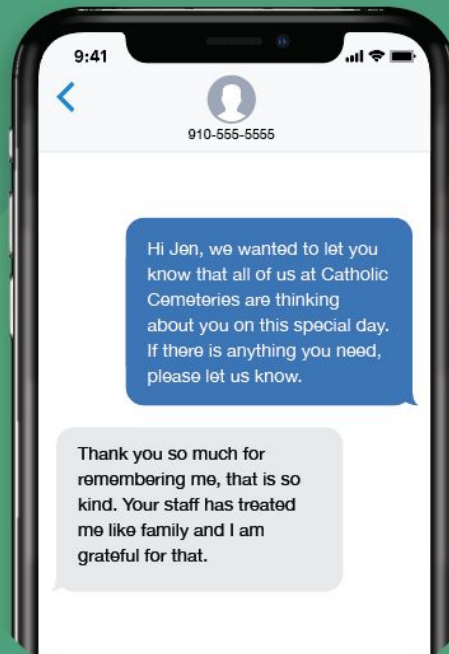


Aftercare.com

Helping Catholic Cemeteries stay in touch and build stronger relationships with the families you serve!

Aftercare for Modern & Traditional Families

Aftercare Text Messaging



Aftercare Card Program

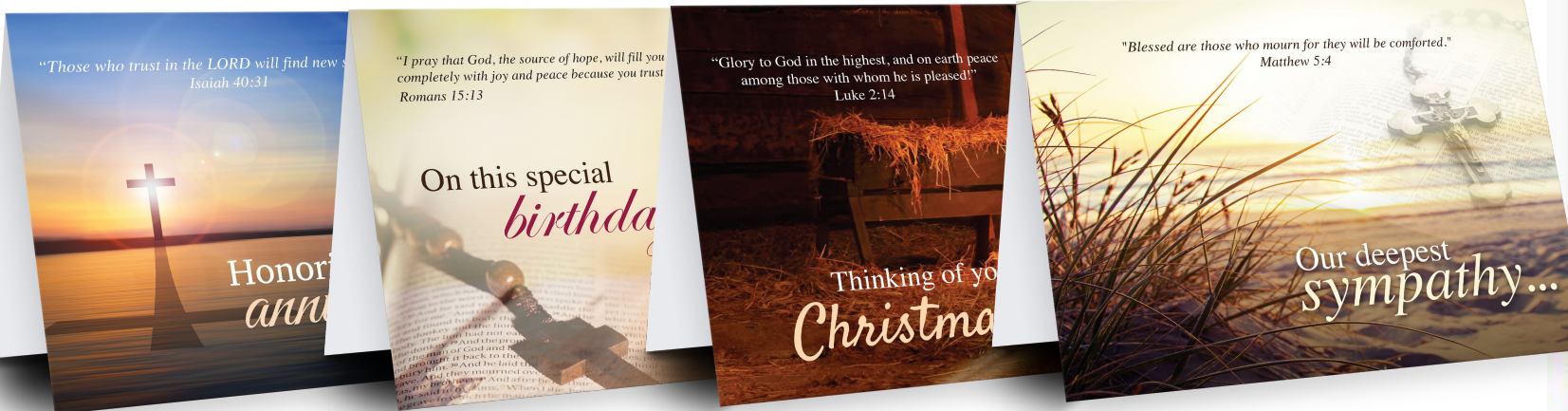


Aftercare Card Program

We mail four cards plus a survey during the first year following their loss.

- Sympathy Card two weeks after loss
- Survey w/request for online review six weeks after loss
- Birthday of loved one
- Christmas
- First Anniversary of Loss

Each card is mailed with a Grief Steps booklet

A survey form for Catholic Cemeteries. The header includes "New Orleans CATHOLIC CEMETERIES" and contact information: "1000 Howard Avenue, Suite 500, New Orleans, LA 70113, 504-596-3010, info@catholiccemeteries.org". A button says "Complete This Survey Online" with the URL "www.aftercareprogram.com" and "Enter Code: 724997". The form is addressed to "Jane Doe, 123 Any Street, Anytown, LA 70145" and is "Re: Services for James A. Doe". The body of the letter expresses gratitude and provides instructions for the survey. The signature is "Sherri Susan Pappas and Staff". The survey questions are: 1. Why did you choose our cemetery for your loved one? (Previous service, Local Reputation, Recommendation, Prearranged services, Advertisement, Other). 2. How would you describe the counselor that helped you make arrangements? (Caring, Knowledgeable, Patient, Confusing, Helpful, Other). 3. Was the total cost of the cemetery expenses what you expected? (It was less than expected, It was what I expected, More than expected, Over). There are also checkboxes for "Yes/No" and "More than expected/Over".

Available in English & Spanish
Customized with your logo and signatures

Aftercare-By-Text

We send automated personalized text messages to your families for the first year after their loss.

- ▶ Check Up message with link to online Grief Steps resources two weeks after loss
- ▶ Survey and Online Review request six weeks after loss
- ▶ Birthday of Loved One
- ▶ Christmas
- ▶ First Anniversary of Loss

Also:

Invitations & Announcements by text

Unlimited family enrollments

Available in English & Spanish



To learn more and get a free custom sample package:

- ▶ Chat with me at the conference - MY PREFERENCE 😊
- ▶ Email me: tara@aftercare.com
- ▶ Call me: ofc: 910-518-6080 / Cell: 812-608-0704
- ▶ Visit us at www.aftercare.com

Tara Edwards
Account Manager

Aftercare.com